



AVEVA™

## SOFTWARE ASSET MANAGER

License Tracking, Version Upgrade & Patch Management for Wonderware, Citect and Ampla Software

Software Asset Manager is an application that helps you manage the Wonderware, Citect and Ampla software and software licensing at your site. It discovers installed software and licenses and creates detailed inventory reports of both. Software Asset Manager compares your installed software with the latest available versions – including patches, service packs and full version upgrades. It allows you to download relevant updates and upgrades with just a click, enabling you to streamline patch and upgrade management processes with minimal time and effort. Additionally, Software Asset Manager compares licenses found at your site with licenses owned by your site to inform you of license utilization and compliance status, including licenses in use, duplicated licenses, unused licenses and more.



## Summary

Software Asset Manager enables customers to track and manage their installed Wonderware, Citect and Ampla licenses running at their site or enterprise. It also identifies and downloads relevant upgrades, service packs and patches for customers to apply when needed.

## Business Value

- Quickly detect software and licenses installed on computers throughout the enterprise
- Easily inventory licenses owned and in use and identify any compliance issues
- Automatically identify and download newly released software version upgrades and patches for ONLY the software you have installed

Software Asset Manager is engineered to run at your site(s), within your firewall(s). You only need to connect to AVEVA servers to initially download Software Asset Manager, and then periodically – on demand – to retrieve metadata on new software updates.

Incorporating the latest cyber security practices, Software Asset Manager has a minimal software footprint that won't impact your systems' performance or interrupt your production. All information pertaining to your software licenses and versions is stored exclusively and securely at your site, and all connections and (download only) data transmission between AVEVA software and your site(s) is encrypted for added security.

## Available with Customer FIRST

The Customer FIRST Software Maintenance and Support Program is a portfolio of services that help protect and extend the value of your AVEVA software through its entire lifecycle. The program gives you access to the latest software version upgrades, expert technical assistance, optional services and self-help tools to help you improve your operational effectiveness.

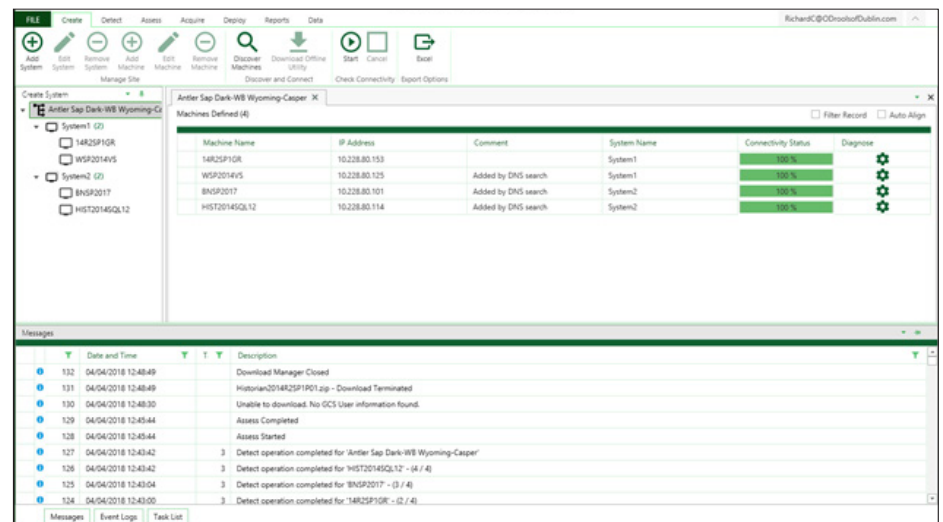


Figure 1. Software Asset Manager Screen



Software Asset Manager is available to Customer FIRST members as follows:

- **Wonderware Software** – No additional cost for Premium and Elite members. Standard members can purchase as an option.
- **Citect and Ampla Software** – No additional cost for Standard, Premium and Elite members.

### Managing a Site or Multiple Sites

If your site has a stand-alone Customer FIRST agreement, software and licenses will be managed for that site.

If your site belongs to an Enterprise Customer FIRST agreement, multiple sites can be managed by a single Software Asset Manager installation. An Enterprise Customer FIRST agreement combines multiple site agreements owned or managed by the same company, each with a unique agreement ID, under a common parent Customer FIRST ID. In the case of an Enterprise Customer FIRST agreement, your enterprise decides whether to: 1) manage all sites from a single Software Asset Manager client installation; 2) have multiple client installations each managing a subset of sites similar in region, function, or other commonality; or 3) have each site with its own client installation managing only the local site assets. If you choose to manage multiple sites, you can either open a single site at a time or multiple sites simultaneously.

### Benefits

Software Asset Manager provides two major business benefits focused on the tracking and management of installed Wonderware, Citect and Ampla software and licenses:

### License Management

At the plant level, you can quickly generate reports on licenses and software installed on your network(s) and on isolated nodes. Software Asset Manager features include:

- **Automated License Inventory<sup>1</sup>** – Automatically detect licenses running on the network and provide a listing by machine name or serial number including other relevant system information. Includes a portable USB drive-based discovery utility which can scan non-networked machines, allowing you to report these licenses alongside others on the network.
- **Automated Software Inventory** – At the machine level, Software Asset Manager displays the current version of installed software and available upgrades, patches and services packs that can be applied to enhance features, security and performance.
- **License Compliance Reporting** – Software Asset Manager can be used to quickly view registered software and compare it to what is installed at your site.

<sup>1</sup>Citect customers need to install the Citect License Utility to get license information into the registry so Software Asset Manager can read it.

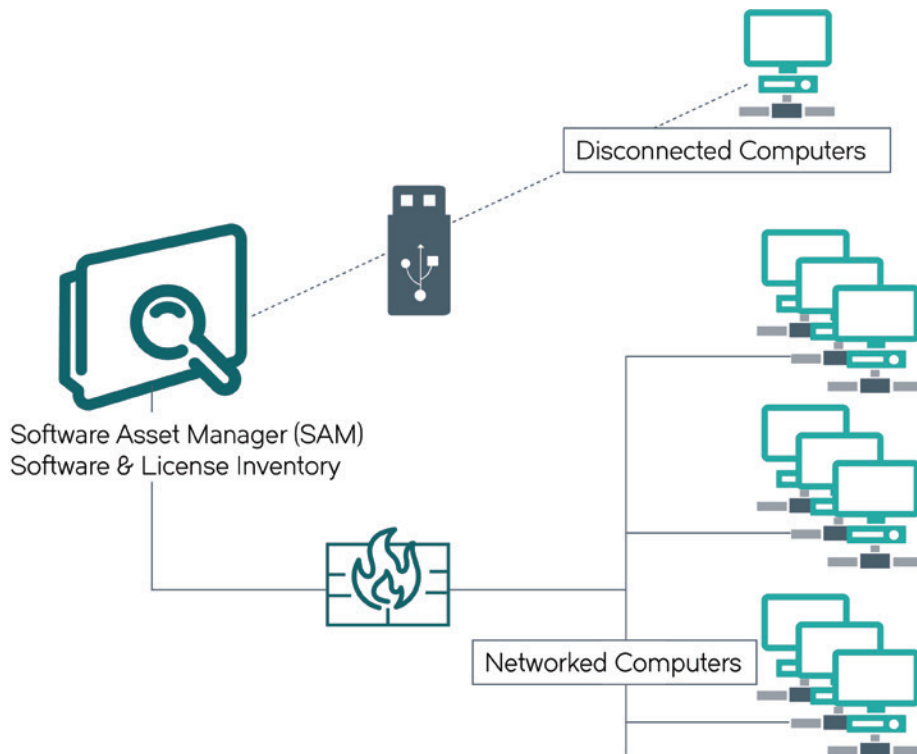


Figure 2. Software Asset Manager Site Topography

## Software Upgrades and Patch Management

Once Software Asset Manager generates the license and software inventory, you can quickly compare licenses and software versions on your systems to currently available version upgrades and patches. Then, using the Software Asset Manager, you can download the latest software versions and patches and push them to the target machines to be installed at your discretion. Rather than having to search for applicable upgrades and download them one at a time, Software Asset Manager allows you to simply select the version that you want to download, and copy the update to the desktop (or other location) of the target machine(s) with a simple click. Actual installation of updates is not executed by Software Asset Manager – that should be done according to your standard operating procedures.

On demand, users can briefly connect to a secure, dedicated AVEVA server to update Software Asset Manager with the latest metadata for a real-time comparison to the very latest software versions, services packs and patches available online.

To learn more about Software Asset Manager, please contact your local AVEVA sales representative.

AVEVA Worldwide Offices | [www.aveva.com/offices](http://www.aveva.com/offices)

AVEVA believes the information in this publication is correct as of its publication date. As part of continued product development, such information is subject to change without prior notice and is related to the current software release. AVEVA is not responsible for any inadvertent errors. All product names mentioned are the trademarks of their respective holders.

Copyright © 2018 AVEVA Group plc and its subsidiaries. All rights reserved. AENG/DS/18.