



Wonderware Midwest Service Offerings

Consulting Services

Wonderware Midwest offers consulting services centered around the installation, implementation, and development of Wonderware software solutions. The current consulting rate is \$185 per hour. These services include, but are not limited to:

- Software Installation & Configuration
- Product Version & Operating System Upgrades
- InTouch to System Platform Migrations
- Hardware & Software Architecture Design
- Standards Development
- Best Practice Implementation
- Reporting & Analysis
- Periodic Plant Reviews
- Virtualization Design & Implementation
- System Platform Starter Services Bundle
- Server & Workstation (Client) Configuration (Physical or Virtual)
- Staff Augmentation

Training

As a Certified Training Provider for Wonderware, Dream Report, and ThinManager, Wonderware Midwest currently offers the following training classes:

- Wonderware Application Server
- Wonderware InTouch for System Platform
- Wonderware InTouch
- Wonderware InTouch Machine Edition
- Wonderware Historian Server
- Wonderware Historian Client
- Operations Integration
- Dream Report for Wonderware
- ThinManager

Classes are offered at our Brookfield, Wisconsin facility and online. We also have the ability to host on-site training at your facility.

Should your needs not be met by our standard class offerings, we are able to provide customized class content as well. To review the training schedule or sign up for a class, visit: www.wonderwaremidwest.com/customer-resources/training.

Wonderware Midwest Services Team

Solutions/Application Consultants

These highly trained and skilled technical and project engineers are equipped with extensive application consulting experience. Steve Jaeckels is a 25 year Wonderware and related technology veteran, certified in MESA MES and Wonderware MES. Matt Schulteis also holds a Wonderware MES certification and brings 11 years of Wonderware experience to the table. Dale Nguyen has 9 years of Wonderware experience.

Technical Support Engineers

Our Technical Support team features an experienced product support group with additional product training abilities. Jadie Rutledge, Chris Roesing, and Liz Winker are available daily to take your call.

Contact the Wonderware Midwest Services Team to schedule your service engagement:

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